

# SEMPRO Consultancy, Engineering and Representative Services

## POL-004 Quality Policy

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## 1. QUALITY POLICY

Sempro is committed to maintaining a quality policy that ensures the company accurately assesses customer expectations, adds value to all stakeholders through its services and ensures the company's long-term sustainability.

In order to achieve this objective, Sempro established the following principles for all its services and processes:

- We place the utmost importance on our customers and develop our services with their needs in mind.
- We fully adhere to all legal requirements.
- We honor the terms of our agreements with business partners.
- Our processes are clearly defined, and we operate consistently according to them.
- We analyze the impact of technology on our services and processes and offer services that can be improved.

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